

**Customer Name**

AMPACET CORPORATION

**Location:**

Mexico

**Industry:**

Plastics

**Employees:**

1900

**Annual Revenue:**

I asked and they did not tell.  
Confidential Information.

**Products:**

- General Accounting, Accounts Payable, Accounts Receivable, Sales Order Processing, Inventory Management, Purchase Order Processing, Capital Asset Management, Transportation Management, Address Book, Product Costing, Manufacturing Accounting, Product data Management, Work Order Management.

**Partner:**

ITCROSS

**About Ampacet**

**Ampacet Corporation is a manufacturer and supplier of color and additives masterbatches to worldwide thermoplastics industry.**

**Project highlights and challenges**

Ampacet Corporation decided in 2006 to go global in Latin America. JD Edwards was needed in that region. They have selected ITCROSS as localization specialist for helping their internal ERP team on the Argentina, Chile, Brazil, Colombia and Mexico implementations. Last implementation was Mexico in 2014.

- Many legal requirements, sometimes not included in JDE official localization that had to be covered.
- Language barrier between HQ and the branch: ITCROSS also played as intermediate party between both sites of the client.
- Implementation team: great client's project management and internal team and ITCROSS localization experts formed a perfect team to work with.
- Interfaces challenges with local software were needed and developed.
- Defending the Global model was mandatory, and only legal requirements were allowed to twist the model.
- Many countries, with different requirements, languages and cultures.

**Successful results:**

Ampacet and ITCROSS carried on successful roll out projects in Latin America, achieving the goal of having JDE in all Ampacet sites.

**Solutions**

- Enterprise One 9.1

*"ITCROSS was the vendor we selected for helping with JDE localization needs in all the countries of South America. We are happy with the job they have done, essential for achieving our goal in the region". Tony Sena, ERP Director at Ampacet Corporation.*