


**Customer Name**

Frigorífico San Jacinto Nirea

**Location:**

Uruguay

**Industry:**

Chilled and Frozen Bovine and Ovine Meat Manufacturing

**Employees:**

800

**Annual Revenue:**

\$160 Million

**Products:**

- General Accounting, Accounts Payable, Accounts Receivable, Sales Order Processing, Inventory Management, Purchase Order Processing, Address Book, Product Costing, Manufacturing Accounting, Product data Management, Work Order Management.

**Partner:**

ITCROSS

**About Frigorífico San Jacinto Nirea**

**Frigorífico San Jacinto Nirea is one of the biggest chilled and frozen bovine meat exporters, and leader in the premium lamb meat production.**

**Situation before the Upgrade:**

Frigorífico San Jacinto Nirea had an old installation, and old technology platform they needed to update, including hardware and software, not only JD Edwards. DB and Operating system needed to be upgraded as well. They had a strong budget limitation, an important challenge in this upgrade.

They decided then to go from 8.12 to 9.1.

**Architecture and sizing analysis and Technology renewal:**

ITCROSS worked with FSJ for getting to the best architecture they could have considering the important budget restrictions. The operating system was not the same for all the installation also. Meetings and discussion took some days, till the whole team decided on the architecture to go.

ITCROSS worked on the installation plan, and they carried on the upgrade from the CNC and functional point of view. Enterprise One 9.1 and tools release 9.1.4 was installed, upgrading from 8.12 tools release 8.98.

**Retrofit:**

Retrofit was a challenge. FSJ has many customizations and objects to retrofit, and Uruguay is not a localization included in JDE. They had to develop it, and taxes are customized all over SOP and Finance processes. ITCROSS had done this in prior implementations, using Oracle development best practices.

**Unicode and technology optimization:**

As part of the upgrade process, ITCROSS had to convert FSJ database to Unicode (E1 9.1 pre requisite). ITCROSS found out FSJ DB was Unicode, however, the data on it was not. This situation was possible in 8.12, but not anymore in 9.1. The processes for converting the data to Unicode took time but were successful, complying one more target within this difficult upgrade. A detailed tuning job was done after the upgrade, for assuring the best performance of the architecture in use.

**Successful results:**

The upgrade project was on time and on budget, and despite the challenges and limitations, the client could migrate to JDE 9.1 and could get to the target.

**Solutions**

- JD Edwards Enterprise One